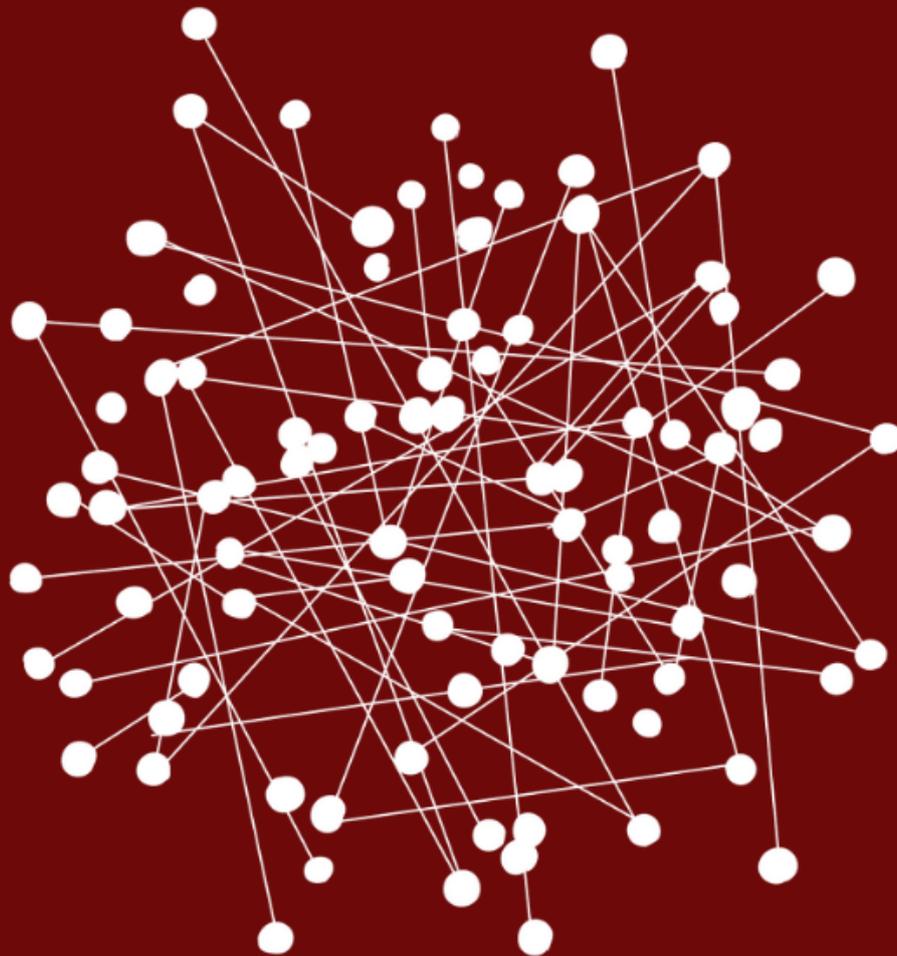


CIROS

POLICY MANUAL

2021 Edition



CIROS
IRO community

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AMENDMENTS LOG

Date of Amendment	Description of Changes	Carried Out by	GA Approval Date
April 2019	Creation of the Policy Manual	2018/19 Board & 2019/20 Board	May 2019
November 2019	Adding the amendments log, formatting changes, formalisation of the Membership Fee amount, introduction of online voting tool, definition allowed reimbursements	2019/20 President	December 2019
January 2021	PR integration into the Board, clarifications regarding the First Years Committee and further minor clarifying changes	2020/21 Board	February 2021

1. General

1.1. All Policy Manual regulations set forth in the following articles will be upheld by all CIROS Members.

2. Status of the Policy Manual

2.1. The Policy Manual provides an extensive outline of the obligations, rights, procedure, rules and structure of CIROS.

3. Structure of the Association

3.1. The association consists of the following: the Board, Advisory Board, Committees, Sub-Committees, Clubs, Projects, and members.

4. Membership

4.1. The cost of annual membership to CIROS is Ten Euros (€10).

4.2. This membership is valid from the date of purchase, until the 31st August of that Association Year.

5. General Assembly

5.1. Call for General Assembly (hereinafter referred to as "GA")

5.1.1. Convocation, in addition to what is stated in Article 15 subsection 1 of the statute, should be done by posting the invitation on CIROS' social media channels and furthermore in any other way the Board sees fit.

5.1.2. The minutes of the previous GA have to be attached to the written invitation as mentioned in Article 13 subsection 3 of the statute. If the Board is unable to provide the minutes in time this should be mentioned in the invitation.

5.1.3. The preliminary agenda shall be communicated by the Board 7 working days before the GA at the latest. The preliminary agenda has to be communicated via CIROS' social media channels and furthermore in any other way the Board sees fit.

5.1.4. Only subjects mentioned in the preliminary agenda may be discussed in the GA unless the GA decides otherwise.

5.1.5. All those with a right to vote, excluding the Board, have the capacity to add points to the agenda at the beginning of the GA. If the Board wants to amend the agenda at the beginning or during the GA, this has to be approved by the GA via an affirmative vote of present members.

5.2. Proceedings

5.2.1. The minutes of the GA shall be taken by the Secretary. In case of absence the President shall appoint someone else to take the minutes.

5.2.2. The minutes of the GA will be emailed to all members one week after the GA was completed. If no complaints are received via email within ten working days, the minutes will be made public to all members.

5.2.3. If complaints about the minutes are received, these will be discussed between the Board, the Advisory Board, and the plaintiff in an attempt to mediate within 10 days of the complaint being received. In the case where the issue cannot be solved, or if it is deemed a community issue at large then the complaint will be discussed in the following GA.

5.3. Voting

5.3.1. Voting Methods for Proposals

5.3.1.1. A vote on one proposal is an affirmative vote, as referred to in Article 5.3.3.

5.3.1.2. A vote between two or more proposals is a majority vote, as referred to in Article 5.3.4.

5.3.1.3. All amendments to the Policy Manual must be passed with a two thirds majority of the present voters in the GA.

5.3.2. Voting Method for Persons

5.3.2.1. A vote on the appointment of a person, in which there is only one candidate for the position, is an affirmative vote. This vote is only held if one or multiple people with the right to vote that are present at the GA request a vote. In all other cases the candidates are considered to be appointed by consensus. In the case of a vote on the appointment of a person to the Board or the Advisory Board, a vote must be held.

5.3.2.2. A vote on the appointment of a person, in which there are two or multiple candidates for the position, is a majority vote.

5.3.3. Affirmative Vote

5.3.3.1. In an affirmative vote, every person with the right to vote can cast one vote, either in favour, against or abstain from voting for the candidate or the proposal.

5.3.3.2. The proposal is accepted, or the candidate is appointed, if the plurality of votes is achieved.

5.3.4. Majority Vote

5.3.4.1. In a majority vote, every person with the right to vote can cast one vote on the candidate or proposal of their choice.

5.3.4.2. When voting on more than three proposals, if a single proposal gets a majority of votes it passes immediately. Otherwise, the two proposals with the highest percentages of votes pass onto the second round, and an affirmative vote, counting blank votes, will be carried out between these two, therefore whichever proposal gets the most votes wins. In the case where blank votes are dominant the proposals must be reported to a future GA.

5.3.5. Right to Vote & Proxy Voting

5.3.5.1. The chair of the GA makes sure that no votes are cast by people who do not have the right to vote in the GA, no person can vote twice and that all proxy votes as meant in Article 12 sub 2 of the statutes, are valid.

5.3.5.2. Absentees should inform the Board with a valid reason for their absence. Evidence of their absence can be requested by the Board.

5.3.5.2.1. During the election process for a new CIROS board, absentees should inform the Election Committee of their intention to vote via proxy, as well as present a valid reason for their absence, rather than the incumbent board.

5.3.5.3. A proxy vote is only valid if it contains:

- The name of the proxy voter and present voter
- The explicit wish to vote by proxy
- The date it was written
- The signature of the proxy voter
- A present voting member may only vote on behalf of a maximum of two proxy voters

5.3.6. Procedure

5.3.6.1. All votes on appointments are made via secret ballot.

5.3.6.2. Votes on proposals can be made by show of hands or online voting (through the 'Qualtrics' tool). If at least one third of the people represented at the GA requests it, the vote can be held via secret ballots.

5.3.6.3. Votes by show of hand occur after invitation by the chair of the GA, by present members raising their hand.

5.3.6.4. In a show of hand vote, the members are invited to vote on each option, including abstentions.

5.3.6.5. If the grand total of votes does not comply with the number of people represented at the GA, the vote is considered to be invalid and a secret ballot will be held instead as soon as possible, within 14 working days.

5.3.6.6. Secret ballots occur by filling out a ballot, handed out by the chair of the GA. Before the vote, the chair makes clear how the ballot should be filled out. A member with one or multiple proxy votes receives extra ballots, equal to the number of proxy votes.

5.3.6.7. All abstentions, either in a written or show of hand vote are considered to be blank votes.

5.3.6.8. Online voting can be done without the need for physical presence at the GA. This can only be done through the online voting tool of the choice of the acting Board whereby each member has a unique link to the ballot. Once a member has cast their vote, the tool automatically counts the ballots.

5.3.6.9. The Board will specify the deadline when online votes will not be accepted any more. The results of an online vote must be made available to all CIROS members through whatever mode of communication, no later than 2 working days after the deadline.

5.3.6.10. In order for an online vote to count, it must have a voter turnout of at least $\frac{1}{3}$ of present members unless there are less than 20 attendees, excluding the Board.

5.3.6.11. The result of each vote is directly announced to the GA by the chair, if possible. Failing this, the GA will be notified by newsletter, no later than 5 working days after the vote taking place.

5.3.6.12. The chair of the GA may request help from the Advisory Board on all matters related to the voting procedure but nevertheless remains personally responsible for the correct execution of the voting procedure.

6. CIROS Board

6.1. Task description of Board members. The following positions are mandatory to form a Board:

6.1.1. President – Duties of the President include but are not limited to the following:

- Preside over all Board meetings.
- Co-create of all Board meeting agendas with the Secretary.
- Function as a spokesperson and external representative of CIROS, to the University and other Study/Student Associations, along with the Vice President.
- Work efficiently and effectively to ensure that the members' best interests are considered regarding all decisions.
- Chair of the GA.

6.1.2. Vice President – Duties of the Vice President include but are not limited to the following:

- When the President is unavailable or unable to complete their GA or Board Meeting duties, all requirements will be passed to the Vice President.
- Attend as many as possible social events that will create and continue strong links with third party organizations, the university and other study/student associations.
- Sit in on Advisory Board meetings and report back to the Board.
- Oversee and preside the PR Secretariat, which is in charge of the external image of CIROS and maintaining a strong bond with the members.
- Manage and maintain the social media channels of CIROS.
- Collaborate with Committee Heads on their promotion requests.

6.1.3. Treasurer – Duties of the Treasurer include but are not limited to the following:

- Maintain the financial budget.
- Maintain the financial cash flow.
- Deal with any payment/invoices.
- Maintain clear accountancy and produce a budget for the GA. Provide insight into the cash-flow process to the GA, if requested.
- Deal with the committee's financial requests.
- Ensure the correct and proper collection of membership subscription fees.
- Oversee the Treasury, which comprises the Treasurer and the Assistant Treasurers.

6.1.4. Secretary – Duties of the Secretary include but are not limited to the following:

- Co-create of all Board meeting agendas with the President.
- Take meeting minutes.
- Maintain efficient records of meeting agendas and meeting minutes.

- Continue smooth functionality of the association through correct archiving of all necessary documents.
- Create and distribute all CIROS Board communications. Answer any questions members may have.
- Update members through regular newsletters.
- Oversee the signing-up of new members to CIROS.
- Ensure members' details are up-to-date and correct.

6.1.5. Two Internal Affairs Officers – Duties of the Internal Officers include but are not limited to the following:

- Act as liaison between the committee heads and the CIROS Board.
- Deal with any requests from the committees and communicate them to the CIROS Board.
- Communicate responses from the CIROS Board to the committee heads.
- Manage projects/event requests.
- Facilitate projects/events by booking rooms and technical equipment, contacting the photographer if available, and other things that may be needed for the event.
- Maintain oversight of all ongoing projects/events, for instance in the form of an internal calendar.

6.1.6. External Affairs Officer – Duties of the External Officer include but are not limited to the following:

- Create strong links with all external parties including sponsors, government organizations, employment agencies and partners.
- Maintain deals and offers with third party businesses and organisations.

6.2. Board Appointment

6.2.1. The incumbent board member along with a member of the Election Committee will interview all the applicants.

6.2.2. The Board and the Election Committee together will finalise the top candidates for each board position who will then be announced one week prior to the Election GA.

6.2.3. All members of CIROS are eligible to contest the elections, and to vote.

6.2.3.1. Contesting can be done via a formal complaint through the Advisory Board or the Election Committee via the complaint procedure as referred to in Article 12.

6.2.4. In case this procedure does not result in a Board before the end of the Board year as defined by Article 8 subsection 1 of the statutes, the current Board will remain in office until either a new Board is elected or the association is disbanded.

6.3. Transition

6.3.1. The newly elected Board assumes its functions at the first day of each Association Year, starting 1st September.

6.3.2. During the period between the election and the end of the Association Year, the incumbent Board and elected Board are obligated to meet and discuss the process of transition with the aim of informing the new Board about pressing issues and procedures within CIROS. This includes any collaboration or projects that may come into effect during this period of time.

6.3.3. The aforementioned transition should commence within 10 working days after the election results are announced and be complete by the end of July.

6.4. Vacancies

6.4.1. Any Board member is allowed to leave the CIROS Board.

6.4.2. The Board member stepping down from their position will do this in written form to the Advisory Board and the current Board at least fifteen working days in advance.

6.4.3. In case of a vacancy in the Board, as a result of a Board member stepping down/leaving the CIROS Board, the incumbent Board will conduct interviews to provide non-binding advice for a successor to the GA to approve.

6.5. Board Meetings

6.5.1. During the period pertaining to the Association year, the Board is advised to meet on a weekly basis.

6.5.2. The Advisory Board is allowed to attend the board meetings at the request of either the Board or the Advisory Board.

6.5.2.1. When the request has been put in by the Advisory Board, the Board must receive and approve this request one to two working days before the Board meeting the Advisory Board wishes to attend.

6.5.2.2. If the CIROS Board rejects this request, a valid reason must be given to the Advisory Board before the meeting in question.

6.6. Reimbursements

6.6.1. Board Members may be reimbursed for costs that they incur as a result of the general running of the association, only where valid proof of purchase can be made available to the Treasurer.

6.6.2. The Treasurer holds full discretion to approve or reject the request for reimbursement.

6.6.3. The following items may not be reimbursed in any circumstances:

- Drinks bought at any social event.
- CIROS Merchandise bought for personal use.
- Travel costs incurred while travelling to/from events or activities in The Hague and the following municipalities: Rijswijk, Voorburg, Zoetermeer and Leidschendam-Voorburg.

6.7. Conduct of the Board

6.7.1. It is essential that Board members remember that they are representatives of the Board, the Association and its Members. This includes the following codes of conduct:

6.7.1.1. The Board members should make an effort to behave in a professional manner when representing CIROS.

6.7.1.2. The Board members should make an effort to wear clothing suitable for the events that they are attending.

6.7.1.3. Intimate relationships between Board members are strongly discouraged and should never interfere with the impartiality of the respective Board members.

7. Advisory Board

7.1. The Members of the Advisory Board shall be appointed for a period of one calendar year.

7.2. The Advisory Board will consist of three members; one former board member, one former committee head, and one former commissioner, who each must either be enrolled in the BSc International Relations and Organizations (hereafter referred to as 'IRO') or have graduated from the programme no more than two years prior to the start of their Advisory Board term. All members must be currently residing in the Holland region.

7.3. The Advisory Board does not answer to the Board and vice versa.

7.4. The Advisory Board shall look at CIROS activities with an objective and open mind.

7.5. Tasks of the Advisory Board include but are not limited to the following:

- To provide non-binding, but informed, guidance to the CIROS Board.
- Identify, assess, and opine on actual and possible difficulties or issues concerning CIROS or its Board.
- Deal with complaints from members concerning the Board.

7.6. Members of the Advisory Board may not be part of the Board, nor be a working member of CIROS.

7.7. The Advisory Board must be consulted for future changes to the Policy Manual.

7.7.1. The Advisory Board may invite any persons they see fit to aid in the process.

8. Financial Procedures

8.1. Membership Fee

8.1.1. The cost of membership is stated in Article 4.1. of this document.

8.1.2. Should the Board wish to amend the cost of annual membership, this can only be approved through a GA with a two-thirds majority for the amendment.

8.1.3. The term of payment for the annual membership fee is one month after the first payment notification by the Treasurer.

8.1.4. For new members, payment of the annual membership fee must be completed when applying for membership unless determined otherwise by the Treasurer.

8.1.5. Two weeks after the first notification, a second notification has to be sent by the Treasurer to those who have not paid their membership fee yet.

8.1.6. If a member does not pay the membership fee within the set term of payment, the Board is entitled to suspend the member as described in Article 5 of the statutes.

8.1.7. Suspension may be prolonged up to the end of the association year. If a member does not pay the membership fee before the end of the Association Year, membership is terminated.

8.1.8. If a member, suspended under Article 8.1.6. of the Policy Manual, pays their membership fee, the suspension is lifted immediately. Suspension for other reasons might still remain in effect (refer to CIROS Statute article 5, paragraph 4).

8.2. Budget

8.2.1. The Treasurer, in consultation with the previous Treasurer and the Board makes a budget that has to be approved by the GA. The draft budget must be sent to members two weeks in advance. The GA is able to make recommendations for amendments to the budget during the GA, and any complaint can be brought forward to the Board and the Advisory Board as precised in Article 12.

8.2.2. Expenditures or investments of over €500.00 not included in the approved budget should be approved by a majority voting within the Board.

8.2.3. The Treasurer, in consultation with the Board, has the right to redistribute the previously allocated funds over the different committees after the first of January, based on committee performance, requested budgets and future plans. If there is no change to the overall committee budget, the redistribution does not have to be approved by the GA.

8.2.4. No more than 20% of the total cash flow from the previous Association Year may be spent before the budget is approved by the GA. The Treasurer has to incorporate these expenses in the presented budget.

8.3. Financial Report

8.3.1. The Treasurer remains responsible for the financial report of their Association Year until the GA approves the report. Excluding the consequences of all actions outside the law, the statutes or the Policy Manual, the Treasurer is released from its responsibility for the association year when the GA approves the financial report during its last meeting of the association year.

8.4. Use of Funds

8.4.1. The Board is not empowered to use any CIROS property as collateral for neither acquisitions nor reimbursements of debt.

8.4.2. When making purchases, all bodies within CIROS must make an effort to buy the most socially and environmentally responsible options allowed by the budget.

8.4.3. CIROS is not allowed to pay members of the Advisory Board or The Board as this poses a conflict of interest.

8.4.4. Any profits raised by a committee must go through the Treasurer and the official bank account.

9. Committees

9.1. Core Definition of a Committee

9.1.1. A committee is a group of CIROS members dedicated to a specific field of activities and/or interests.

9.1.2. Through organizing activities or coordinating other related operations, the committee carries out its purpose.

9.1.3. A committee has a specific goal within the goals of CIROS. The general purpose of all committees is to contribute to CIROS, its members and the IRO programme.

9.1.4. Unless stated otherwise, the Election Committee is excluded when the term 'committee' is used.

9.1.5. The term of a committee starts at the beginning of September of the academic year and lasts until the end of August of the following summer.

9.2. Structure of a Committee

9.2.1. All members of the committee have to be CIROS members.

9.2.2. A committee comprises at least three members: the Committee Head, Vice-Chair and Assistant Treasurer.

9.2.3. The maximum number of members in a committee is eleven.

9.2.4. A committee can have sub-committees as defined in article 9.3. and clubs as defined in article 9.4.

9.2.5. A committee member cannot be a member of the CIROS Board at the same time.

9.2.6. A committee member cannot also be a member of the Advisory Board unless decided otherwise by the GA.

9.2.7. A committee member cannot be a member of another committee at the same time.

9.3. Sub-Committees

9.3.1. A Committee Head may decide to create a sub-committee for specific projects or tasks. They shall be composed of existing committee members.

9.4. Clubs

9.4.1. A proposal for a club can be submitted to the Board via the 'club proposal' form on the CIROS website.

9.4.2. Each club must be headed by a member of CIROS that reports into their overseeing committee.

9.4.3. A club is composed of any person who wishes to join.

9.5. Selection of Committee Members

9.5.1. The application process will open at the beginning of the academic year. The application forms will be made by the Internal Officers.

9.5.2. The applicants will be interviewed by the respective committee heads along with a member of the Board or the Advisory Board. All applicants must be interviewed.

9.5.3. Once all commissioners have been respectively selected by each committee, their selection should be confirmed to them as soon as possible, and the composition of each committee made public via social media at the discretion of the PR committee. This should be done by the end of the first semester, preferably before the end of Block I.

9.5.4. All commissioners must be members of CIROS.

9.5.5. Every committee member may be dismissed by the Committee Head, with a stated reason and in consultation with the Board. Any committee member up for dismissal will be provided with the opportunity to appeal against it during the GA which is set to decide on their case.

9.5.6. In the event of an appeal, a simple majority of votes cast is required to dismiss said member.

9.5.7. In case of dismissal of a committee member, the Committee Head may replace the commissioner using the same process outline in 9.5.2.

9.6. Committee Head

9.6.1. The new Committee Head applications shall open before the end of the academic year.

9.6.2. The applications shall be reviewed by the incumbent head and evaluated impartially.

9.6.3 The interviews for the new Committee Head shall be held by the incumbent head and their Vice-Chair responsible for the committee, or, in their absence, the Internal Affairs Officer responsible for the committee.

9.6.4. The decision on the new Head shall be made with no prejudice and be announced no later than one calendar week after the completion of all interviews.

9.6.5. All applicants shall be interviewed.

9.6.6 The term of a Committee Head starts at the beginning of September of the academic year it has been selected for and lasts until the end of August of the following summer.

9.7. Starting a New Committee

9.7.1. A group of at least three CIROS members may decide to, after consultation with the Board, propose the creation of a new committee to the GA. The proposal should clearly state the added value to CIROS.

9.7.2. The creation of the committee must be approved by the GA.

9.7.3. After approval, Article 9 of the Policy Manual applies to the committee with the exception of Article 9.7.1. for the semester in which the committee is approved.

9.8. Obligations of Committees

9.8.1. All committees must hold at least two events per semester, with the exception of sub-committees, the PR Secretariat and the Graduation Committee.

9.8.2. All committees are obliged to report financial proceedings to the Board.

9.8.3. All committees are obliged to comply with the law, the CIROS statutes and the CIROS Policy Manual.

9.8.4. All committees are obliged to take minutes of their meetings, which can be shared with the Board upon request.

9.8.5. The Committee Head is obliged to attend committee head meetings, which will be held when the Board sees fit, recommended once per block. Absentees can be excused by the Board via a formal email.

9.9. Public Relations Secretariat

9.9.1. The Secretariat functions the same as other committees, but has the particularity of being headed directly by a board member, namely the Vice President.

9.9.1.2. Public Relations will be hereinafter referred as "PR".

9.9.2. The Secretariat's duties include but are not limited to:

- Promote events, activities, initiatives, collaborations with partners and any other relevant materials via CIROS' social media channels.
- The responsibility of visualising the community via 'My Migration Story', 'Humans of Wijnhaven', and further projects.
- Take pictures at events.
- Update and uphold the social media schedule which records the planning of all social media posts.
- Define yearly PR guidelines to specify to other committees how and when to make promotion requests

9.10. First Years Committee and IROC Month

9.10.1. The First Years Committee is dedicated to the integration of new students joining IRO. It organises various activities throughout the year specifically designed for the first year cohort.

9.10.1.1. Unlike other committees, the term of the First Years Committee shall start in the beginning of October of the academic year for which the committee head was selected, and it shall end at the end of September of the following academic year.

9.10.2. IROC month takes place during the month of September and is under the responsibility of the First Years Committee of the previous academic year.

9.10.2.1. Therefore when selected, the head of the First Years Committee is responsible for the organisation and running of the IROC month of the academic year following the one the Committee Head and members were selected for.

9.10.2.2. The First Years Committee Heads, the incumbent and the incoming, should collaborate during IROC month. The former should train the latter about how to prepare and run IROC month so that they are fully trained to do it themselves the following academic year.

9.11. Financial Reporting

9.11.1. A committee is eligible for funding when they meet the criteria stated in Articles 9.1, 9.2, 9.5 and 9.7. If a committee does not comply with these criteria, the Board may decide to cut or revoke all funding for the committee.

9.11.2. The Board allocates equal part of the budget to each committee at the beginning of each semester.

9.11.3. Committee budgets are not transferable to the next association year.

9.11.4. Committee members that spend money, based on their budget, need to provide legitimate receipts in order to be reimbursed.

9.11.5. When raising or in any way supporting charity in the name of CIROS, the charity should first be approved by the Board.

9.11.6. In the case of additional budget request(s) by a committee, this needs to be approved by the Board via a majority vote.

9.12. Events

9.12.1. Before every event, the Board has to have received an event proposal in the form of the event proposal form which can be made available by the Internal Officers.

9.12.1.1. This includes an overview of the expenses for the corresponding event. This should be communicated via the corresponding form available from the Internal Officers.

9.12.3. The event has to be approved by both the Treasurer and Internal Officers before being published or advertised. The Internal Officers need to respond to the form within five working days.

9.12.4. Events must be published on CIROS' social media channels ideally 10 working days before the event, and at least five working days before the event.

9.13. Annual Reports

9.13.1. An annual report should be sent to the Board by the end of the Association Year.

9.13.1.2. This should outline the events carried out including the date, number of participants and a short description of each event.

9.13.3. Additionally, the committee is expected to send a final outline of their costs to the Board. This can be included in the annual report outlined in 9.10.1.

9.14. Dissolution of a Committee

9.14.1. This process is undertaken in the event of a committee not meeting the obligations set out in 9.7.

9.14.2. The GA can decide to dissolve a committee with a majority of two-thirds of the casted votes.

9.14.3. A committee becomes dormant if no decision, as meant in Article 9.11.2 of the Policy Manual, is reached.

9.14.3.1. A dormant committee does not have committee members, cannot receive funds and may not organise events during the dormant period.

9.14.3.2. A dormant committee will exist only in name and will keep its section on the CIROS website.

9.14.3.3. The dormant state of a committee is reversed when a decision, as meant in Article 9.11.2. of the Policy Manual, is reached and approved by the GA.

9.14.4. A committee becomes dormant if at least two third of its members notify the Board, in writing, of their wish to make the committee dormant.

10. Election Committee

10.1. The Election Committee shall be established within three weeks of the first GA in the second half of the association year.

10.2. After appointment, the Members of the Election Committee shall remain in function until the Board of the following Association Year is approved by the GA.

10.3. The Election Committee consists of three members with the following characteristics:

10.3.1. A member of the Advisory Board. This Advisory Board Representative is nominated internally within the Advisory Board.

10.3.2. A member of the previous Board(s). The Board of the previous Association Year has to internally nominate a member from itself. The previous Board can decide to nominate a member of other previous Boards, if they feel that they are unable to fulfil their role. In case no previous Board members are available for the Election committee, a current Board member, nominated internally by the Board, will fill the position in the Election Committee.

10.3.3. A Committee Head. This Committee Head representative is chosen amongst committees by majority vote.

10.4. Tasks of the Election Committee include but are not limited to the following:

- Make the application forms.
- Review election guidelines, approved by the Board, that must be published alongside the application forms.
- Interview applicants alongside the incumbent position holder.
- Make and count the ballots for the GA.
- Ensure that the elections are free and fair.

11. Social Media

11.1. CIROS' social media channels include, but are not limited to:

- Facebook
- Instagram
- YouTube
- LinkedIn

11.1.1. All rules outlined in 11.2 have to be upheld on all CIROS' social media channels.

11.2. General social media rules

11.2.1. All content should reflect the values of CIROS. Ultimately, this is at the discretion of the Board.

11.2.2. No inappropriate content is to be posted on any social media channels. Ultimately, this is at the discretion of the Board and / or the PR Secretariat.

11.2.3. Members are to ensure they have the permission to post on social media channels from the subjected persons featured in the post when posting.

11.2.3.1. Permission to be featured on CIROS' social media channels is automatically granted to CIROS when attending CIROS events.

11.2.3.2. For any other feature, the permission to post on social media channels should be stated in written form.

11.2.4. Requests to delete content via CIROS' social media channels or email should be carried out immediately by the PR Secretariat.

11.2.4.1. The Board is to ensure that 11.2.4. is upheld.

11.2.4.2. A breach of 11.2.4. results in direct suspension of membership if the material in question is not taken down immediately.

11.2.4.3. If 11.2.4. is breached by a subsidiary and does not refrain from this, it can lead to financial consequences for the associated entity.

11.2.4.4. The Board is obliged to take legal action if, within 4 weeks of notice, the content is not removed.

11.2.5. No member of CIROS may operate any social media channels or website in the name of CIROS or any of its subsidiaries unless it has been agreed with the PR Secretariat and / or Board.

11.2.6. For content and events to be posted on CIROS' social media channels it must be sent to the PR Secretariat through the appropriate procedure.

11.1.6.1. Content will be posted by the Public Relations (PR) Committee within 2 calendar days.

11.1.6.2. If a committee requests a banner, sign-up form, or caption for a post this will be made within 3 calendar days by the PR Committee.

11.2.7. Repost of any social media content will be at the discretion of the PR Committee and can be requested by a Committee Head.

11.3. Political Statements

11.3.1. CIROS' social media is a place of political neutrality. No political statements including inferences or connotations are allowed to be made.

11.3.2. The evaluation of such statements is at the discretion of the Board.

11.3.3. The evaluation of the Board can be challenged via the general complaint procedure as referred to in Article 12.

11.4. Newsletter

11.4.1. The CIROS newsletter is to be published by the Secretary on a monthly basis.

11.4.2. The newsletter should inform members of upcoming events and current initiatives from either CIROS, Leiden University, or other entities as deemed relevant by the Secretary.

11.4.3. Should Committee Heads wish to have specific content featured in the newsletter, they must notify the Secretary at least 5 working days before the publishing date, and provide them with the relevant information and material.

11.5. Facebook

11.5.1. The Board decides on the provision of page roles on Facebook.

11.5.2. A limited amount of three posts per day are allowed. In case more posts are necessary, permission from the Board is required.

11.5.3. All vital information surrounding events should be posted on the main Facebook page and only then can it be shared into the official Leiden University Facebook groups or tertiary groups associated with IRO.

11.6. Instagram

11.6.1. All committees are allowed to post on Instagram story and page when approved by the relevant authority (PR Secretariat and / or Board).

11.6.2. CIROS is not responsible for the Instagram algorithm.

11.7. Exception clause

11.7.1. Exempted from 11.2.5. is the Website, YouTube, including, but not limited to “Humans of Wijnhaven”, “My Migration Story”, “CIROS Instagram”, which will be operated by the PR Secretariat and @am.ciros as well as the radio club’s spotify, both to be operated by the Arts and Media committee.

12. Conflicts

12.1. Complaint Filing

12.1.1. Anyone has the right to file a complaint concerning any action taken by a CIROS member at a CIROS event or on behalf of CIROS.

12.1.2. Anyone has the right to file a complaint concerning any decision taken by the Board or a Committee.

12.1.3. All complaints have to be filed with the Board via the website.

12.1.4. A complaint directed at the Board has to be filed with the Advisory Board via the website.

12.1.5. The Board is obliged to report all complaints and actions taken regarding those complaints to the Advisory Board.

12.2. Procedure

12.2.1. The institution that receives the complaint shall process and archive all complaints with the maximum amount of discretion.

12.2.2. The Board will take appropriate action. This is, in sequence:

- Impose the sanction as described by the statutes or the Policy Manual; or, if not applicable.
- Mediate between parties to come to a solution acceptable to all parties; or, if not possible.
- Decide on a solution to the best of its knowledge. This procedure does not apply to complaints against the Board.

12.2.3. The institution that receives the complaint reserves the right to forward the complaint to the appropriate authorities if illegal activity is suspected.

12.3. Complaints against Committees

12.3.1. The Board will impartially investigate the complaint and shall notify all parties involved of its decision no later than 10 working days after the complaint was filed.

12.3.2. Committees can be sanctioned by the Board in accordance with Article 9.8.1. of the Policy Manual.

12.3.3. All parties involved have the right to appeal to the decision of the Board at the GA.

12.3.4. All complaints and actions taken regarding those complaints must be archived by the Board.

12.4. Complaints against Individual Members

12.4.1. The Board will investigate the complaint and shall notify all parties involved of its decision no later than two weeks after the complaint was filed.

12.4.2. Members can be sanctioned by the Board in accordance with Article 12.6 of the Policy Manual.

12.4.3. In case the complaint is directed at one or more guests of a member at a CIROS event, the member may be sanctioned.

12.4.4. All parties involved have the right to appeal to the decision of the Board at the GA.

12.4.5. All complaints and actions taken regarding those complaints must be archived by the Board.

12.5. Complaints against the Board

12.5.1. The Advisory Board will investigate the complaint and shall try to mediate between the complainant and the Board.

12.5.2. If no solution acceptable to all parties is reached, the Advisory Board shall provide the GA with a non-binding recommendation to resolve the matter.

12.5.3. All complaints and actions taken regarding those complaints must be archived by the Advisory Board and handed to the Board after the complaint is resolved for safekeeping.

12.6. Sanctions

12.6.1. The Board has the right to suspend members for disorderly behaviour, misconduct or any other activity that harms the association as mention in Article 5 subsection 4 of the statutes.

12.6.1.1. The use of illegal substances at CIROS events will result in suspension and exclusion from events for the period of a month for a first-time offense, and indefinite suspension and exclusion from events for a second-time offense.

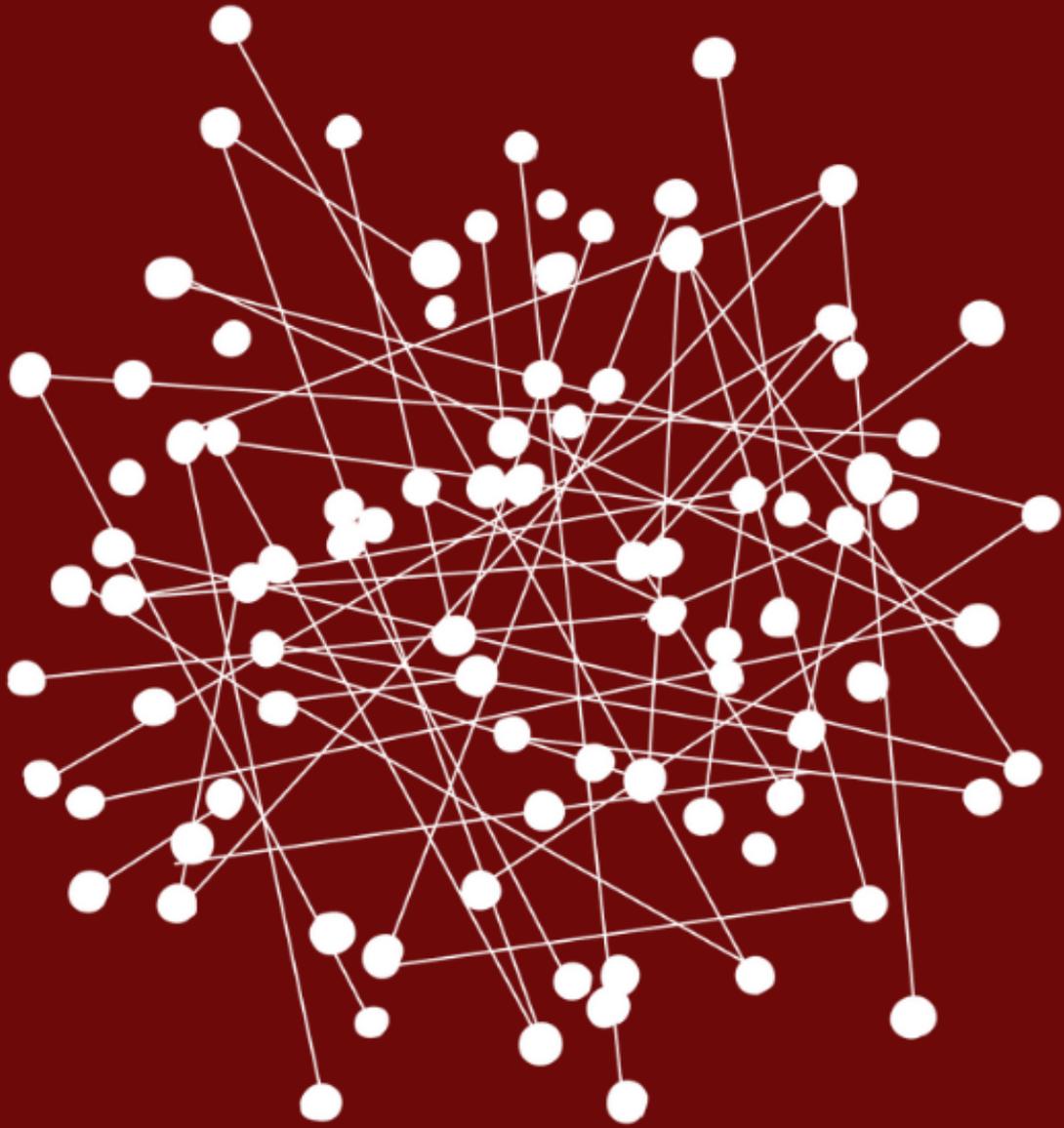
12.6.2. The Board has the right to remove a member such as when the member unreasonably harms the association as mentioned in Article 5 subsection 4 of the statutes.

12.6.3. The Board or any other body of CIROS does not have the right to sanction members via fines.

12.7. Appeals

12.7.1. All parties involved have the right to be present and defend their case at the GA at which the case is addressed.

12.7.2. The decision of the GA is final.



CIROS
IRO community